



Hockey Fulfillment Center

Your Satisfaction is Our #1 Concern.

We want you to be completely satisfied with your purchase. New, unused merchandise may be returned or exchanged within 30 days from the date of purchase. Simply follow these 3 easy steps to return your product. Please note that all returns are subject to our return policy (including any shipping charges), which can be found on the website on which you placed your order. We will process your refund within 7 days of receipt.

There is no need to call us first

Step #1: Fill out this form and the attached label with your name and address, as well as "return" or "exchange" information. Be sure to include your order number, which can be found on the shipping label or in your confirmation e-mail.

Step #2: Place the product and this form in the shipping box. Be sure that the product is in an unused, resalable condition. Put the label on the shipping box.

Step #3: Send the package back by UPS, FedEx Ground, or by Mail. For your protection, insure the package for all its value. Please keep your shipping receipt until you have received credit for your return. [Note: Please allow up to two billing cycles for returned credit to appear on your statement.]

International Customers Only

International Customers must first request and receive a Return Merchandise Authorization Number and Shipping Authorization by our Hockey Fulfillment Customer Service Department before any purchased product that is defective or shipped incorrectly can be returned. We are unable to credit return shipping fees for any item returned to us without authorization. To receive a return authorization, please contact Customer Service at international@hockeyfulfillment.com

It's that easy!

Name: _____

Phone #: _____

Order #: _____

RETURN

- Credit my Card
- Send Check

OR

EXCHANGE

Please Exchange This Item For:

Model: _____

Description: _____

Size: _____

Color: _____

(any additional difference in price plus shipping will be charged to the original credit card)

REASON FOR RETURN?

- Damaged/Defective
Please Explain: _____
- Wrong Item
- Changed Mind
- Wrong Size

Please note: if your selection is out of stock we will call to inform you.

Name: _____

Address: _____

City: _____ State: _____

Zip Code: _____

Order #: _____

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**Hockey Fulfillment Center
5928 Farnsworth Court
Carlsbad, CA 92008**

Use this label for exchange/return